



# Aetna Insurance Contract Termination Notice

February 15, 2023

Dear Aetna and Aetna Banner Patients,

We regretfully inform you that we are terminating our Aetna Insurance contract agreement, effective April 25, 2023. To date, we have tried our best to avoid this outcome but sadly, the contract terms make it impossible for us to continue.

We greatly value the patient and medical provider relationship we have had with you. We feel our patients and their families deserve exceptional care and hope that we can continue to provide that.

At Melmed Center, we are contracted with several other medical insurance plans, and in addition, we offer private pay options for patients. We look forward to being able to serve you here.

Of course, you can opt to receive services through other providers, including those at Phoenix Children's Hospital, Department of Developmental Pediatrics.

If you have any questions or concerns about your coverage at Aetna Insurance, please contact your member services phone number on the back of your insurance card.

If you have any other questions or concerns about your services here at the Melmed Center, please contact us at 480-443-0050.

From our Melmed Center family to yours, we thank you for your understanding.

Sincerely,

The Melmed Center